![GreenSoft Technology, Inc. logo] **GreenSoft** TECHNOLOGY, INC.

**Your Partner in Compliance**

# GREENDATA MANAGER® SOFTWARE

# ESCALATION MANAGER

## Try GreenData Manager Escalation Manager for Compliance Project Management

Increase productivity and manage tasks with this easy and flexible project management and collaboration tool.
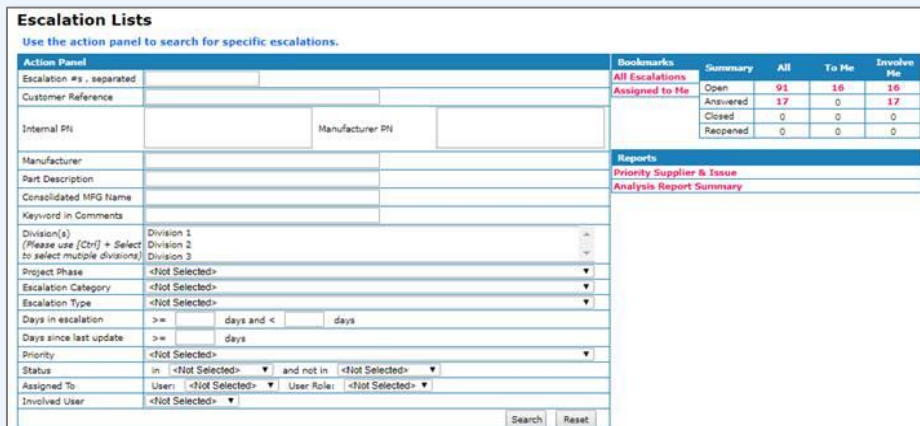
**GreenData Manager Escalation Manager (GDM-EM)** enables communication between your engineers and GreenSoft's engineers to manage escalated issues on your product compliance project.

When you have multiple team members working on your product compliance project, **GDM-EM** makes it easy to share work, manage tasks, and resolve project issues.

**GDM-EM** promotes the completeness of data collection and speeds up the time for resolving escalated issues.

## Power to Manage Complex Projects and Collaborate in Real-Time

With **GDM-EM**, managers can easily prioritize tasks, make assignments, and get real-time updates on progress. Plan, track and collaborate with this cloud-based centralized project management solution. **GDM-EM** enables communication between your team and GreenSoft's team to ensure your product compliance project is completed accurately and timely.



*Sample screenshot of the Action Panel in GreenData Manager Escalation Manager*

# GDM SOFTWARE
# ESCALATION MANAGER

## GDM-EM Feature Highlights

**GDM-EM** compliments **Hosted GDM** and **GDM Browser Edition** of GreenSoft's award-winning **GreenData Manager** software and GreenSoft's data collection and validation services.

### GDM-EM Provides:

- Access for multiple concurrent users with secure login ID and password.

- Email notifications when new issues are posted in the Escalation Manager database.

- Workflow based processing –workflow token is circulated between GreenSoft engineers and your engineers until the issues are resolved.

- Quick access to escalated issues based on escalated categories or other criteria such as manufacturer name, manufacturer part number, etc.

- Ability to assign issues to users and change assignments until the task is resolved.

- Bulk resolution abilities for issues from the same category or the same manufacturer.

- Ability to save reference documents and assign them to escalated issues.

**GreenSoft**
**TECHNOLOGY, INC.**

IPC Member

AIAG member

ISO 9001:2015 Certified

bsi ISO/IEC 27001 Information Security Management CERTIFIED

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